COLORADO SPRINGS HEALTH FOUNDATION

IMPACT REPORT: Tri-Lakes Cares

16 CSHF GRANTS

since 2016 totaling $432,425

Tri-Lakes Cares is a community resource center serving individuals and families in northern El Paso County. Through an integrated model, TLC connects neighbors to food, healthcare, transportation, and case management—addressing immediate needs while building long-term stability.

MILESTONES

- Evolved from a traditional food pantry into an integrated service model addressing multiple needs simultaneously
- Expanded the Neighborhood Nurse Center (2016), embedding healthcare access directly within a trusted community setting
- Strengthened partnerships through a "flex office" model, bringing rotating providers on-site (mental health, legal, workforce, disability services)
- Responded to growing demand—households served doubled since 2022
- Purchased land in 2025 to develop a future community hub, co-locating services to reduce barriers and improve access

"There's been a shift from 'what program do you need?' to 'what's going on in your life, and how can we help stabilize that?'"

Tri-Lakes Cares Impact

1,412
Clients Served
in FY2025

362K
Pounds of Food Distributed
in FY2025

332
Healthcare interactions
in FY2025

103
Households Receiving Transportation Assistance
in FY2025

100% **remained housed after 180 days**

100% **reported reliable transportation after 90 days**
Among households reached for follow-up after receiving financial assistance.

CSHF Support

CSHF's flexible funding enabled:

- Expanded healthcare access
- Integrated services addressing social determinants of health
- Strengthened organizational capacity
- Sustained service continuity during crises and times of transition
- Strategic growth toward a comprehensive community hub model

> "We've worked hard to move from a 'mom and pop' operation to a more sophisticated and better run organization. I give a lot of credit to CSHF for helping us grow and mature."